

## Terms and Conditions

Deposit (or full payment at once) is acceptance and confirmation that you have read and agreed the below

50% Deposit is non refundable and cancellations cannot be made 24hrs after the order is processed. If Aimee Willow Designs cannot fulfil the project due to unforseen circumstances a full refund is given of the amount paid to date by the client.

If any deadlines are not met by the client; such as sending content, text, required information or outstanding balances to progress the project - Aimee Willow Designs is not expected to meet deadlines of proofs, print and delivery. Any indication of a projets duration is to be considered an estimate and if unforseen circumstances occur Aimee Willow Designs is not responsible. Aimee Willow Designs is not responsible for any package/postal delays but will do everything in her power to recitify and asist the situation.

All concepts, ideas, design work and Illustrations are property of Aimee Willow Designs unless agreed otherwise in writing.

Up to 3 ammendments to design are included in the quoted amount. The customer agrees that any changes required over and above the estimated work after acceptance of quote and design draft will be charged extra (normally at a p/h rate). Any typos are responsibility of the client and any re-print charges will be paid by the client.

Any invoices are to be paid within 14 days. Projects wont be started or deliverd without payment.

To comply with GDPR - Aimee Willow Deisgns keeps all client files, data and physical artwork in a secure environment with a password locked computer and locked studio. We shall only share your data for necessary procedures to complete your project: such as with postal companies, printers and the like.

